



July 29, 2024

Subject: Metabolic Supply Update Due To Tornado Damage To Reckitt / Mead Johnson Nutrition Warehouse

Dear Patient / Caregiver,

We would like to report that on Tuesday, July 9, 2024, a tornado struck our warehouse located in Mount Vernon, Indiana. The warehouse sustained significant damage. We are grateful and relieved to confirm that all employees are safe and express our deepest sympathy for those in the community who have been affected by the tornado.

The Mount Vernon warehouse is one of several warehousing facilities we operate across the United States. While the Mount Vernon warehouse is currently out of operation, the rest of our warehouses are all operating normally and we have diverted all inbound deliveries to our other U.S. warehousing facilities.

While recovery efforts are already underway, it is likely over the next month or two that there will be some interruptions to the supply of select formulas, including our metabolic formulas. We are working closely with all our stakeholders including regulatory authorities, medical distributors and suppliers, to minimize disruption, by leveraging our global supply chain and managing inventory at our other North American Nutrition warehouses.

We will provide updates as more information becomes available. If you have any questions, please do not hesitate to contact your local healthcare professional, medical nutrition supplier or our Consumer Resource Center at 1 (800) BABY123.

Thank you for your understanding in the short term as we work through this natural disaster.

Warm regards,

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